

NCR SelfServ™ 23

Premium lobby cash dispenser

Connecting the World with Cash

Designed to catch the attention of your customers, the SelfServ 23 has a modern and contemporary look and feel, driving a digital-first interaction at the ATM channel.

The SelfServ 23 performs brilliantly in locations where cash is in constant demand and is designed to handle the highest transaction volumes, with S2 Media Dispense Module as the engine.

Experience

Brand perception depends on the customer experience. SelfServ 23 offers your consumers a modern, digital-first experience with multi-touch display, integrated contactless card reader and dynamically adjustable media entry and exit indicators. Coupled with NCR Enterprise Software and ATM Marketing, SelfServ 23 unlocks a personalized user flow and increases ROI.

Availability

ATM uptime matters. SelfServ 23 is powered by S2 Media Dispense Module. It has market-leading cassette capacity and drives longer replenishment cycles, keeping your device online for longer. With greater FRUs and State of Health indicators, S2 helps you get your ATM back up and running faster than other devices on the market.

Security

SelfServ 23 has security built in. The combination of S2 Media Dispense Module and integrated cash exit and consumer portrait cameras protects your device against cash trap attacks and transaction reversal fraud. With the latest Skimming Protection Solution and NCR Secure, your consumers are protected against card skimming fraud too.



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Key features

- **Intuitive Touch Screen**—High quality touchscreen with multitouch capability for swipe & gesture functionality, simulating modern consumer technology
- **Media handling 2.0**—driven by the market-leading S2 Media Dispense Module, featuring up to 60 note bunch, 2-5 cassettes, 2,800* cassette capacity – 14000 note capacity*
- **Easy to service**—Simplified parts for enhanced first line maintenance and increased number of field replaceable units for quick repairs
- **Best-in-class design**—for the banking consumers of the future—incorporating design cues from NCR's award-winning SelfServ™ 80 series and delivering a modern and digital-first brand image

Technical specifications**

Product dimensions (with CEN 1)

- HEIGHT 52.28" (1328mm)
- WIDTH 18.90" (480mm)
- DEPTH 31.02" (788mm)
- WEIGHT (CEN 1 4H) 952.4lb (432kg)

Consumer interface

- Display – 15" LCD multi-touch, or FDK, optional privacy filter
- Dynamic Integrated Media Entry and Exit Indicators (MEEI)
- PIN Pad – EPP (PCI compliant, polycarbonate or stainless steel)
- Card Readers – EMV Ready, Tamper Resistant - Smart DIP, Track 2 or Track 3 IMCRW (Motorized) with CROPF
- Contactless – Integrated Reader (via card, smartphone or wearable)
- Biometric Ready
- Audio – Optional high quality public audio and/or sound jack with volume control
- Barcode Reader – 2D Reader supporting 1D and 2D documents

Media handling 2.0 technology

- Cash Dispense: S2 Media Dispense Module: Up to 60 note bunch, 346mm cassette, up to 2800* notes per cassette, 2-5*** cassettes, configurable purge bin capability with retract and single note divert, programmable carriage with built-in anti-cash trapping technology

* Depending on note quality and thickness ** Regional configurations and feature availability apply

*** Available as set configuration: Front access, CEN 1, right-hand door hinge

Operating platform

- Intel® Celeron, i3 and i5 processor options
- 4GB, 8GB or 16GB RAM, DVD-RW Drive
- Primary or Secondary Hard Disk Drive or Solid-State Drive

Software

- Windows 10
- NCR Software Suite

Security

- Cameras – Integrated Cash Exit and Consumer Portrait
- Integrated flush Skimming Protection Solution UPS, UL437 Lock
- Alarms – Standard and High Security Alarm options
- Safes – CEN I, CEN III, CEN III GasEx, CEN IV, CEN IV GasEx

Printers

- Receipt – 80mm 203dpi graphics thermal printer or capable of e-receipts to mobile device
- Electronic Journal

Environmental

- Without severe environment – 50°F to 104°F (10°C to 40°C)
- With severe environment – 32°F to 104°F (0°C to 40°C)
- Humidity – 20% to 80%
- Acoustics – 65dB (A) when idle, 68dB – 75dB (A) when operating,

Servicing

- Front or rear access

Why NCR?

NCR Corporation (NYSE: NCR) is a leading software and services-led enterprise provider in the financial, retail, hospitality, small business and telecom and technology industries. We run key aspects of our clients' business so they can focus on what they do best.

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